How to Scale out SharePoint Server 2007 from a single server farm to a 3 server farm with Microsoft Network Load Balancing on the Web servers.

Back to Basics Series

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This 'How to' guide will take you through configuring Microsoft Network Load Balancing on two Windows 2008 servers install SharePoint Server on the new Windows servers and then adding additional SharePoint servers to your farm and reassign Moss Server Services across the new SharePoint servers.

Scenario

The scenario that this whitepaper addresses is where an organization currently has a single SharePoint server with a separate SQL server and there may be several reasons why you would want to add additional servers to your farm. The first is that the current single server is not performing well enough due to high concurrent connections and IIS not being able to keep up with requests. The second could be that you wish to separate some of the services across multiple servers like Excel Services, document conversion service or search and another option could be multiple servers for resilience. There are many reasons why you may want to add additional servers into your farm and this paper will show you how. I will be adding two new servers into the farm and both will become web servers facing the users with the existing SharePoint Server becoming the middle tier Application server that may users do not connect to. because I have two web servers I will want to have resilience so that if one web server becomes unavailable the user connections will all be directed through the second web server and therefore I will configure the built in Network Load Balancing included with Windows Server although you can use any compatible load balancing solution be it software or hardware.

Server Configuration

Server Name	Role	Products Installed
DC1Exch	Domain Controller	Windows Server 2008 SP1 (64-bit)
	DNS Server	
	Exchange 2007 Server	
SQL	Database server	Windows Server 2008 SP1 (64-bit)
		SQL 2005 SP2 (64 bit)
MOSSAPP	SharePoint Server (Application server currently	Windows Server 2008 (64-bit)
	configured with Index Search service and Excel	SharePoint Server Enterprise (64 bit)
	services started).	
MOSS2	SharePoint Server Web front End Server	Windows Server 2008 (64-bit)
	Note - SharePoint not yet installed	SharePoint Server Enterprise (64bit)
	Microsoft Network Load balancing server (not	
	yet configured)	
MOSS3	SharePoint Server Web front End Server	Windows Server 2008 (64-bit)
	Note - SharePoint not yet installed	SharePoint Server Enterprise (64bit)
	Microsoft Network Load balancing server (not	
	yet configured)	
XPCLIENT	Client	Windows XP Pro (32-bit) with Office
		2007 Enterprise

The server topology that this guide uses as its starting point is as follows:

** Important Note **

You should configure your servers with two network cards that will take part in the Network Load Balanced Cluster for the real world. One Network Card will connect to the private Lan that has the servers and the second network card will connect to the User Lan. The Network Load Balanced Cluster will be configured against the Network Card on the User Lan. In testing you can use a single network card however. This paper uses the internal domain name configured for the Active Directory is trainsbydave.com. You will need to replace trainsbydave.com with your own testing domain name.

The diagram below shows the environment at the start of the process:



I currently have the following Web Applications created and which server they are being accessed on by the users. Also shown is the planned location where the users will access the collaboration resources after bringing in the new Web Servers.

Web	Initial	Planned	Description
Application	Location	Location	
My Site	MOSSAPP	MOSS 2 MOSS 3	Hosting the My Site collections for this environment. DNS currently shows mysite.trainsbydave.com pointing to
		MOSSAPP	MossApp. After the configuration changes this web application will only be accessed via the two web servers.
Corp	MOSSAPP	MOSS 2 MOSS 3 MOSSAPP	Top-level site created from the Collaboration portal site template that can be accessed using corp.trainsbydave.com. DNS currently has this URL pointing to MossApp. After the configuration changes this web application will only be accessed via the two web servers.
SharePoint Central Administration v3	MOSSAPP	MOSSAPP	Site Collection created when SharePoint Server first installed. Currently accessed from MossApp.
SSP1	MOSSAPP	MOSS2 MOSS3	Web application used to host the SSP Administration site collection. All Web front ends will host the SSP Web App.

The diagram below shows the environment we aim to get to by the end of this white paper.



As I have explained the purpose of this whitepaper is to demo how to scale out so I am assuming you have already installed and configured your first SharePoint Server. In my case the SharePoint server already setup and configured is called MossApp

Additional resources –See the section at the end of this document

Troubleshooting – See the section at the end of the document

Let's get started.

Task 1 – The current environment in central Administration

1. Go to Central Administration - Operations and click Servers in farm. Note that you current servers used are listed and we only have one SharePoint Server using version 12.0.0.6219. This indicates I am running on Service Pack 1 of SharePoint.

Note - Penny Coventry (MVP) has written a blog post that lists all the version numbers used by SharePoint as you apply service packs and hot fixes. you can find it here - <u>http://mindsharpblogs.com/penny/articles/481.aspx</u>

entral Administer	tration > Operations > Servers in Farm in Farm		
Farm Informa	ation		
Version:	12.0.0.6219		
Configuration	n database server: SQL		
Configuration	n database name: SharePoint_Config		
Server	Services Running	 Version	Remove Server
dc1exch	Windows SharePoint Services Outgoing E-Mail		Remove Server
MOSSAPP	Central Administration Excel Calculation Services Office SharePoint Server Search Windows SharePoint Services Help Search Windows SharePoint Services Incoming E-Mail Windows SharePoint Services Web Application	12.0.0.6219	Remove Server
SQL	Windows SharePoint Services Database		Remove Server

- Staying in central Administration Operations click on Services on server. Notice that we can now see each service that is currently active on the MossApp server. Currently the following services are showing as running :
 - a. Central Administration started by default
 - b. Excel calculation Services
 - c. Office SharePoint server search configured as both Index and Query role
 - d. Windows SharePoint Services help Search
 - e. Windows SharePoint Services incoming E-Mail started by default
 - f. Windows SharePoint Services Web Application started by default

	hi server					
Services on Server: MOSS	APP					
Complete all steps below						
Server: MOSSAPP						
Select server role to display services you will need to st	art in the table below.					
C Single Server or Web Server for small server farms	All services run on this server					
• Web Server for medium server farms Web application and Search Query services run on this server						
C Search Indexing Search Indexing service runs on this server						
C/bearch indexing		Excel Calculation service runs on this server				
C Excel Calculation	Excel Calculation service runs on this server					
C Excel Calculation C Custom	Excel Calculation service runs on this server Services you choose run on this server					
C Excel Calculation C Custom	Excel Calculation service runs on this server Services you choose run on this server					
© Excel Calculation © Custom © Start services in the table below:	Excel Calculation service runs on this server Services you choose run on this server					
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C Excel Calculation C Custom Start services in the table below:	Excel Calculation service runs on this server Services you choose run on this server Comment	Status	View:	Configurable Action		
C Excel Calculation C Custom Start services in the table below: Service Document Conversions Launcher Service	Excel Calculation service runs on this server Services you choose run on this server Comment	Status Stopped	View:	Configurable Action Start		
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C Excel Calculation C Excel Calculation C Custom Start services in the table below: Service Document Conversions Launcher Service Document Conversions Load Balancer Service Excel Calculation Services Office SharePoint Server Search	Excel Calculation service runs on this server Services you choose run on this server Comment	Status Stopped Stopped Started Started	View:	Configurable Action Start Start Stop Stop		
C Excel Calculation C Excel Calculation C Custom Start services in the table below: Service Document Conversions Launcher Service Document Conversions Load Balancer Service Excel Calculation Services Office SharePoint Services Help Search Windows SharePoint Services Help Search	Excel Calculation service runs on this server Services you choose run on this server Comment	Status Stopped Stopped Started Started Started	View:	Configurable Action Start Start Stop Stop Stop		

- 3. Now let's confirm the DNS configuration. On your DNS server (in my case this is DC1Exch) . We need to confirm the current IP addresses that are configured for our SharePoint Web Applications.
 - a. Go to Programs Administrative Tools DNS.
 - b. Expand Server Name
 - c. Forward Lookup Zones
 - d. trainsbyDave.com (replace with your domain name)

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- e. Note the IP addresses that are being used for our SharePoint hosted Web Applications are al pointing to the same IP as MossApp
 - i. MossApp is 10.0.0.3
 - ii. MySite is using 10.0.0.3
 - iii. Corp is using 10.0.0.3

🛔 DNS Manager			
File Action View Help			
🗢 🔶 🙍 💼 🗎 🖬 🗿			
DNS DC1EXCH Forward Lookup Zones Forward Lookup Zones Forward Lookup Zones Formation Formation DC1EXCH Formation	Name msdcs sites tcp udp DomainDnsZones ForestDnsZones (same as parent folder) (same as parent folder) dc1exch Moss2 moss3 SQL xpclient ssp1 mysite corp	Type Start of Authority (SOA) Name Server (NS) Host (A) Host (A)	Data [63], dc1exch.trainsbydave dc1exch.trainsbydave.com. 10.0.0.1 10.0.0.1 10.0.0.3 10.0.0.3 10.0.0.3 10.0.0.3 10.0.0.3 10.0.0.3 10.0.0.3

Task 2 – Configuring Microsoft Network Load balancing

Ok so now we have checked our current environment let's get started with our scaling out part. There are two ways that we could approach this. Either one will work it is more dependent on what method you are using in adding your new Moss servers. i.e. together or separate over time.

Two method choices:

- 1. As I have built my two Servers Moss2 and Moss3 I could now enable Network load balancing and test before installing SharePoint Server on the boxes. This is my preferred method.
- 2. Maybe you are only going to install one additional SharePoint Server test the user access to the Web Applications first , i.e. Corp and MySite and once you are happy then add the second the Web front End server and finally configure Network Load Balancing. Due to budget constraints you may not be able to add your second web server for several months.

I am going to use option 1 for this whitepaper as I have already built my two Windows Server 2008 boxes that will host the two moss Web Servers. My two new servers are called Moss2 and Moss3. One big advantage of configuring and testing Network Load Balancing first is that I can make sure that the Load Balancing is working correctly before installing SharePoint. This way I know that if something is wrong after installing SharePoint it is not a Load Balancing issue.

- The first thing we need to do is install the Network Load Balancing Manager tool. This is done by adding a new feature on a server that is NOT one of the web servers. It is recommended that you manage your Load Balanced Clusters from a server that is not a part of the Load Balanced servers.
 - a. On your chosen server open Server Manager from Administration tools
 - b. Left click on Features and the Left click on Add Feature
 - c. Select Network Load Balancing and click next and then Install to finish the wizard
 - d. Repeat these steps on all Web Front End Servers. Moss2 & Moss3 in my case.

Note – In Windows Server 2008 you have to configure NLB via the Network Load Balancing Manager Tool, you cannot manually configure it as with previous OS versions. Add Features Wizard x Select Features Features Select one or more features to install on this server. Confirmation Features: Description: Network Load Balancing (NLB) Progress Image: . distributes traffic across several BitLocker Drive Encryption Results servers, using the TCP/IP networking 8ITS Server Extensions protocol. NLB is particularly useful for ensuring that stateless applications, Connection Manager Administration Kit such as Web servers running Internet Desktop Experience Information Services (IIS), are Failover Clustering scalableby adding additional servers Group Policy Management as the load increases. Internet Printing Client Internet Storage Name Server LPR Port Monitor € Message Queuing Multipath I/O Network Load Balancing Peer Name Resolution Protocol Quality Windows Audio Video Experience

2. Launch the Network Load Balancing Manager from Programs – Administrative Tools



3. In the manager Right Click on Network Load Balancer Cluster and Click New Cluster

1	Networ	k Load Balan	cing Manage	r				
File	e Cluste	er Host Opt	tions Help					
Ð	e Ret	New Clust	er N	Clu	ster configuration for al	l known NLB clusters		
		Connect t	o Existing	Clu	ister name	Cluster IP address	Cluster IP subnet mask	Cluster mode
			-					
Lo	g Entry	Date	Time	Cluster	Host	Description		
	0001	14/07/2008	14:39:15			NLB Manager session started		
	0002	14/07/2008	14:39:15			Loading locally bound instances		

4. In the host field enter the IP address of the first server to be in the Cluster. In my case this was for Moss 2 and its IP address is 10.0.0.4. Then click Connect. After a short time the Network cards available for that server will be displayed. Ensure you choose (highlight) the network card that is on the users lan. Click Next

New Cluster : Connect				×
Connect to one host tha	t is to be part of the	new cluster and sele	ct the cluster interface	
Host: 10.0.0.4			Connect	
Connection status				
Interfaces available for o	configuring a new cl	uster		
Interface name		Interface IP		
Moss 2 User Lan		10.0.0.4		
	< Back	Next > C	ancel Help	_

5. On the host parameters page leave the defaults and click next.

IP address 10.0.0.4		2	oubnet mask 255.0.0.0	
		Add	Edit	Remove
nitial host state				
Default state:	Started	ł	•	
 Retain suspende	d state after compu	iter restarts		

- 6. On the cluster IP address page we now need to add the new IP address that will be used for the cluster. This IP address will also be configured in DNS as the pointer for all our SharePoint Web Applications.
 - a. Click Add
 - b. Type the **IP address** and **subnet mask** for your chosen Cluster IP plus your IP 6 address if enabled.
 - c. Click OK
 - d. If you wish to add additional IP addresses for use by the cluster then you can add them now.
 - e. Click Next

Additional Information – The new cluster IP address will actually be configured as a second IP address on the Network card that was selected on the previous screen. IE the User Lan.

New Cluster : Cluster IP Addresses			2
The cluster IP addresses are shared by e The first IP address listed is considered th heartbeats.	very member ne primary clu:	of the cluster for lo ster IP address and	ad balancing. I used for cluster
Cluster IP addresses:			
IP address		Subnet mask	
1			1
	Add		Hemove
Add IP Address			
Add IPV4 address: IPv4 address: 10 . 0 . 0	. 100		Help
Subnet mask: 255 . 0 . 0	. 0		
Add IPv6 address:			
IPv6 address:			
Generate IPv6 addresses:			
🔲 🗖 Link-local 🗖 Site-local 🔲 Glob	al		
		1	

- 7. We now need to configure the Cluster parameters.
 - a. Ensure you have selected the Cluster IP address from the drop down list.
 - b. Type your fully qualified domain name for the cluster. In my setup I am using corp.trainsbydave.com which is my URL for the Corp Web Application.
 - c. Now choose the Cluster Operation mode. You will choose based on the following criteria.
 - i. Select Unicast if you have more than one Network Card on your web servers. This is telling the Network Load Balancer to listen only on the network card configured.
 - ii. Select Multicast if you have only a single network card on your web server or if you have multiple network cards that are listening on the user lan. In my setup I am choosing Multicast as I only have one network card in my test servers.
 - d. Click Next

- 8. On the Port Rules page we need to add the port rules only for the ports we wish to accept on the Front End Servers.
 - a. Click Remove to delete the default rule
 - b. Click Add
 - c. Change the port range to only 80
 - Set the Affinity to Single For a Moss Farm Single Affinity is needed for the sticky sessions instead of using no affinity which is used for standard Load Balancing
 - e. Click OK
 - f. Click Finish

d/Edit Po	ort Rule						
Cluster IP	address -						
					~	or	P AI
Port range	,						
From:	80	To:	80	÷			
Protocols							
C TCP	C UI	DP 🔎	Both				
Filtering m	ode						
Multip	ole host	Affinity	C Non	e 🕫	Single	С	Network
C Singl	e host						
C Disat	ble this por	t range					

You will now return to the Network Load Balancer Manager whilst it configures the Web Server. Once complete you will notice that a green box appears next to the server name.

🧐 Networ	k Load Balan	cing Manage	r						<u> </u>	
File Cluste	er Host Opt	tions Help								
⊡ - 💑 Net	twork Load Bala	ancing Clusters	He	Host configuration information for bosts in cluster com trainshydaye com (10.0.0.100)						
- 🔁 🔁	corp.trainsby	dave.com (10.0	.0.100)	nst (Interface)	1	Status	Dedicated IP address	Dedicated IP subn	et mask	
	- 🔜 MOSS2(M	oss 2 User Lan)		MOSS2(Moss 2 Use	er Lan)	Conversed	10 0 0 4	255.0.0.0	ice moster	
				110002(110002.000		oonroigou	10.0.0.4	200.0.0.0		
									•	
Log Entry	Date	Time	Cluster	Host	Descriptio	n				
0001	14/07/2008	14:39:15			NLB Mana	ger session star	ted			
0002	14/07/2008	14:39:15			Loading lo	cally bound inst	ances			
0003	14/07/2008	14:50:55	10.0.0.100	MOSS2	Begin con	figuration chang	e			
0004	14/07/2008	14:51:07	10.0.0.100	MOSS2	Waiting fo	r pending opera	ation 2			
0005	14/07/2008	14:53:58	10.0.0.100	MOSS2	Update 2	succeeded [dou	ble click for details]			
0006	14/07/2008	14:53:58	10.0.0.100	MOSS2	End config	juration change				
									•	
									11.	

Now we need to add the second web server to the cluster.

9. Right click on the domain name and then left click on 'Add host to cluster'

🥵 Network Load Balancing Manager				
File Cluster Host Options Help				
Retwork Load Balancing Clusters	Host configuration information fo	r hosts in cluster co	orp.trainsbydave.com (10.0.0.	100)
Corp. trainshydayo.com (10.0.0	Host (Interface)	Status	Dedicated IP address	Dedicated IP subnet mask
Delete Cluster	MOSS2(Moss 2 User Lan)	Converged	10.0.0.4	255.0.0.0
Cluster Properties				
Refresh				
Remove From View				
Control Hosts	•			
Control Ports				

10. In the host field box **add the IP address** of the second web server. In my case this is 10.0.0.5 . Click **Connect** and **select the Network Interface card** of the **User Lan**. Click **Next**.

🔕 Network Load Balancing M	lanager				
File Cluster Host Options H	Help				
Network Load Balancing (Clusters	Host configuration information for	hosts in cluster con	p.trainsbydave.com (10.0.0.1	00)
⊡ 💼 corp.trainsbydave.co	m (10.0.0.100)	Host (Interface)	Status	Dedicated IP address	Dedicated IP subnet mask
····· 🔜 MOSS2(Moss 2 U	ser Lan)	💻 MOSS2(Moss 2 User Lan)	Converged	10.0.0.4	255.0.0.0
	Add Host to C	luster: Connect		×	
	Connect to t	the host that is to be added to the (existing cluster		
	Host:	10.0.0.5		Connect	
		,			
	Connectio	in status			
	Connecte	d			
	Interfaces a	vailable for configuring the cluster			
	Interface r	name	Interface IP		
	Moss 3 us	er Lan	10.0.0.5		
1					
Log Entry Date Time					
0002 14/07/2008 14:39					
0003 14/07/2008 14:50	1				
0004 14/07/2008 14:5:					
0005 14/07/2008 14:53					
0006 14/07/2008 14:53		< Back	Vext > Ca	incel Help	
					1
					Þ
					//

11. On the host parameters screen accept the defaults and click Next.

* ** Notice that the Priority (Unique host identifier) is now set to 2 whereas the first ip added was set to 1. The great thing about the Network Load Balancer Manager is that it auto configures these parameters. ***

IP address 10.0.0.5		Subnet mask 255.0.0.0	
	A	dd Edit	Remove
nitial host state			
Default state:	Started	•	
Retain suspended s	tate after computer re	starts	

12. You will now be returned to the Network Load Balancing Manager page whilst it configures the second web server. After a short time you will get the two green boxes signifying that the cluster is now ready with two servers. ** Note ** you may have to refresh the page to get the final status.

🧶 Netwo	rk Load Balan	icing Manage	r							
File Clust	ter Host Op	tions Help								
⊡- <mark>∯</mark> a Ne	twork Load Bal	ancing Clusters		Host o	onfiguration informa	tion for hos	sts in cluster corp.	trainsbydave.com (10.0.)	0.100)	
- ÷-	corp.trainsby	dave.com (10.0	.0.100)	Host (Interface)		Status	Dedicated IP address	Dedi	cated IP subnet mask
	MOSS2(M	oss 2 User Lan)		<u>, Д</u> М(OSS2(Moss 2 User L	_an)	Converged	10.0.0.4	255.0	0.0.0
	MOSS3(M	oss 3 user Lan)		💻 MC	DSS3(Moss 3 user L	.an)	Converged	10.0.0.5	255.0	0.0.0
•				•						F
Log Entry	Date	Time	Cluster		Host	Descriptio	on			
0003	14/07/2008	14:50:55	10.0.0.	100	MOSS2	Begin cor	nfiguration chang	e		
0004	14/07/2008	14:51:07	10.0.0.	100	MOSS2	Waiting f	or pending opera	tion 2		
0005	14/07/2008	14:53:58	10.0.0.	100	MOSS2	Update 2	succeeded [doub	ble click for details]		
0006	14/07/2008	14:53:58	10.0.0.	100	MOSS2	End confi	iguration change			
0007	14/07/2008	14:59:52	10.0.0.	100	MOSS3	Begin cor	nfiguration chang	e		
0008	14/07/2008	15:00:04	10.0.0.	100	MOSS3	Waiting f	or pending opera	tion 2		
0009	14/07/2008	15:02:55	10.0.0.	100	MOSS3	Update 2	succeeded [doul	ble click for details]		
0010	14/07/2008	15:02:55	10.0.0.	100	MOSS3	End confi	guration change			
										•
										1

This concludes the configuration of the Network Load Balanced cluster, you can however return to this manager tool to add, change or manage this cluster and other clusters.

The next task is to test the Clustered Load Balance and also go into DNS and update the entries for our host names so that both corp.trainsbydave.com and mysites.trainsbydave.com point to the new clustered IP of 10.0.0.100.

Task 3 – Configuring DNS and Testing the Network Load Balanced Web Servers

Now that we have the two web servers configured as a load balance I now want to test that they work for both the clustered IP address of 10.0.0.100 and also that the SharePoint Web Applications can resolve corp.trainsbydave.com and mysite.trainsbydave.com to 10.0.0.100 instead of the existing MossApp server. The final test is to make sure if one of the web servers fail then all new connections will be directed to the web server still working.

First let's configure DNS.

- 1. Go to you DNS server and open the DNS manager from Administrator Tools DNS
- 2. Expand Server Name Forward Lookup Zones your domain name (in my case trainsbydave.com)
- 3. Double click the entry for your corp web app and change the IP address to 10.0.0.100. In my case I am using static A records however if your company uses Aliases you will need to edit the alias record for corp. My recommendation is to use A records for SharePoint Web Applications.
- 4. Click OK
- 5. Now do the same for the MySite DNS entry.
- 6. Close the DNS manager.



- 7. Open a Command Prompt
- 8. Type ping 10.0.0.100 and press enter; you should get 4 replies from the clustered IP address.

** Note ** At this stage we don't know which of the web servers actually responded to this ping , all we know is that one of the servers is responding or we would not have got a successful reply. If we were getting a request failed then we know at this stage that the Network Load Balanced Cluster is not configured correctly

- Now let's test the DNS setting. First let's clear the cache of any potential entries for the corp and mysite domain names. We do this using the command prompt
 - a. Open a Command Prompt and type IPCONFIG /FLUSHDNS
- 10. In the command prompt type ping corp.trainsbydave.com and press enter; you should now get 4 replies from the clustered IP address.
- 11. Do the same for the mysite.trainsbydave.com domain name.



We now know that the clustered web servers are responding to the IP address of 10.0.0.100 and also that the DNS server is correctly resolving our Web Applications to 10.0.0.100. The final test is to make sure that they continue to work even if one server is not working.

- 12. In the command prompt type ping 10.0.0.100 –t and press enter. The –t keeps pinging the IP address now until we decide to stop it.
- 13. Now stop one of the network cards on the web servers that is hosting the Load Balanced IP Address.
 - a. For example on MOSS2 go to the network settings and disable the network card for user Lan.
- 14. After disabling the User Lan network card on MOSS2 you should see that the command prompt is still getting a reply from 10.0.0.100. This is because MOSS3 is replying to the ping requests now
- 15. Now disable the network card for the user Lan on MOSS3 as well.



- 16. You should now see failed requests for 10.0.0.100.
- 17. Return to MOSS2 and enable the network card. You should now see the ping requests returned again. We have now proved that both MOSS2 and MOSS3 can answer requests when the other is not working.

So we have now proved that the web servers are working at the IP level but before I install SharePoint I want to test the load balance is working at the Application level. Remember a SharePoint Server runs on top of IIS so what I can do now is to run a test of accessing a Web page hosted on the default web sites. Let's see how we can test this.

- 1. On MOSS2 Open Notepad and type 'MOSS2 Home Page'
- 2. Save the file as "default.htm" (important make sure you include the quote marks)
- 3. Copy the new .htm file to your default web server folder. Which is located at C:\InetPub\wwwroot



- 4. Do the same thing on MOSS3 but this type 'MOSS3 Home page' in the text.
- 5. Open internet explorer from a machine that is not one of the web servers.
- 6. In the browser type http://corp.trainsbydave.com (replace corp.trainsbydave.com with you web app URL)
- 7. If all is right you should get a web page showing you which server you have connected to.



8. You can now repeat the process of disabling your network cards to show which server you are connecting to and also proving the Network Load Balancing is behaving as expected. Now I am happy with the Load Balance to the Application layer let's install SharePoint.

Task 3 – Installing SharePoint on the new servers and joining the farm

There are many documented papers out there on installing SharePoint including which service accounts to use etc. I suggest if you want more reading on this subject the best place to start is the deployment and best practices guides on TechNet followed by the MS Press SharePoint Administrators Companion and also the Best Practices Book. For the purpose of this whitepaper I will assume you have read these and decided your service accounts etc. (See the Resources section at the end of this document for links)

- 1. On MOSS2 insert the SharePoint CD
- 2. Insert your SharePoint Key and click Next
- 3. Click Advanced

👸 Microso	oft Office SharePoint Server 2007	×
	Choose the installation you want	
	Please choose your preferred type of Microsoft Office SharePoint Server 2007 installation below:	
	Basic Install single server standalone using default settings.	
	Advanced Choose settings for single server or server farm.	
Ø		

- 4. Choose complete for the installation type.
- 5. Click on the File Location Tab and choose the location you want the SharePoint program files to be installed

** Note ** Don't forget that the SharePoint Data folder is where by default the Index flat file will be stored so make sure your location has enough space for this. Approx. 10% of your indexed content.

6. Click Install

The binaries will now install.

Microsoft 0	ffice SharePoint Server 2007	×
Server <u>T</u> yp	Pe File Location Feedback	
	Server Type	
	Select the type of installation you want to install on the server.	
	 Complete – Install all components. Can add servers to form a SharePoint farm. Web Front End – Only install components required to render content to users. Can add servers to form a SharePoint farm. Stand-alone – Install all components on a single machine (includes SQL Server 2005 Express Edition). Cannot add servers to create a SharePoint farm. 	
0	Install Now	

- 7. Now repeat the procedure on MOSS3, you should mirror the same setup on MOSS3 as you have done with MOSS2. So if you have put your data files on E: drive then you should do the same here.
- 8. Go back to MOSS2 and click close on the Final page which will launch the configuration wizard



9. On the Welcome page click Next

- 10. Click yes to stop the necessary services
- 11. On the 'connect to a server farm' page ensure that 'yes I want to connect to an existing server farm is selected.



- 12. Click Next
- 13. On the 'Specify Configuration Database' page enter your SQL server that has the Configuration database and click Retrieve Database Names. This is the configuration database that was created when you installed your first SharePoint Server and created the farm.
- 14. Enter your **credentials** for accessing the SQL server. By default it will present you with the account used to first create the configuration database on the first server and you only need to enter the correct password.

specity configu	ration Database Setting	s
All servers in a server farm Retrieve Database Names regarding database serve	n must share a configuration database. , and select an existing configuration da rsecurity configuration and network ac	Type the name of the database server, click atabase. For additional information cess please see <u>help</u> .
Database server:	sql	Retrieve Database Names
Database name:	SharePoint_Config	
Specify Database A	ccess Account	
Specify Database A	ccess Account saccount that this machine will always u	use to connect to the configuration
Specify Database A Select an existing Window database. If your configur	ccess Account s account that this machine will always u ation database is hosted on another se	use to connect to the configuration rver, you must specify a domain account.
Specify Database A Select an existing Window database. If your configur Type the username in the f	c cess Account s account that this machine will always u ation database is hosted on another se orm DOMAIN\User_Name and passwor	useto connect to the configuration rver, you must specify a domain account. rd for the account.
Specify Database A Select an existing Window database. If your configur Type the username in the f Username:	ccess Account s account that this machine will always u ration database is hosted on another se orm DOMAIN/User_Name and passwor trainsbydave \spadmin	useto connect to the configuration rver, youmust specify a domain account. rdfor the account.
Specify Database Av Select an existing Window database. If your configur Type the username in the fo Username: Password:	ccess Account s account that this machine will always u ration database is hosted on anotherse orm DOMAIN\User_Name and passwor trainsbydave\spadmin	useto connect to the configuration rver, you must specify a domain account. rd for the account.
Specify Database Av Select an existing Window database. If your configur Type the username in the fr Username: Password:	ccess Account s account that this machine will always u ration database is hosted on another set orm DOMAIN\User_Name and passwor trainsbydave\spadmin	useto connect to the configuration rver, you must specify a domain account. rd for the account.
Specify Database A Select an existing Window database. If your configur Type the username in the f Username: Password:	ccess Account s account that this machine will always u ration database is hosted on another set orm DOMAIN/User_Name and passwor trainsbydave \spadmin	useto connect to the configuration rver, you must specify a domain account. rdfor the account.
Specify Database Av Select an existing Window database. If your configur Type the username in the fr Username: Password:	ccess Account s account that this machine will always u ration database is hosted on anotherse orm DOMAIN\User_Name and passwor trainsbydave\spadmin	useto connect to the configuration rver, you must specify a domain account. rdfor the account.
Specify Database Av Select an existing Window database. If your configur Type the username in the fr Username: Password:	ccess Account s account that this machine will always u ration database is hosted on another se orm DOMAIN\User_Name and passwor trainsbydave\spadmin 	useto connect to the configuration rver, you must specify a domain account. rd for the account.

- 15. Click Next
- 16. On the completing page click next again.



17. The Configuration Wizard will now go through the stages for configuring the server and joining the existing farm. You should see 8 tasks in total.



18. When complete you should get a configuration success screen

19. Click Finish

Configuration Successful	
The following configuration settings were successfully applied:	
Configuration Database Server	sql
Configuration Database Name	SharePoint_Config

Let's now see what has changed in IIS on the two web servers. Because MOSSAPP was hosting all the web applications we need to make sure that the new Front end servers have all the Web Applications and are configured correctly.

- 1. On Moss 2 open IIS manager
- 2. Expand Application Pools and Web Sites
- 3. Compare the Application Pools and Web Sites with those on MossApp. Ensure that your web applications hosting the corp and mysites are there.
- 4. You should also check to make sure all the host header values are correct on each web app and if you were using static IP mappings to a web application then you need to make sure that you are now using the clustered IP address for your static mapping.
- 5. Install / deploy and 3rd party web parts / custom code / Web.Config changes that we configured on your MossApp server to both web servers.

Notice that the central administration App Pool and Web App is not shown. This is because we chose not to include the central administration as part of the SharePoint installation and configuration.



Notice that the SSP web app is also available now on the web front end servers. In order to access the SSP Admin site via the web front ends you will need to add the SSP URL in DNS to point to the clustered IP.

Once all your web apps are accessible via the front end servers you can choose to stop the web applications on MossApp if you wish as they will no longer be accessed via MossApp.

** Important ** make sure any custom code / 3rd party web parts that may have been deployed manually to your SharePoint servers are installed / configured on all your front end web servers. Because custom code is stored in the file system on SharePoint servers you will need to ensure that the same code is deployed to your Web Front ends. If you have used solutions deployment in SharePoint then you can deploy code using the solutions deployment via STSADM or through the UI in central administration.

Also you need to ensure that the Web.Config file for each Web Application has the correct safe control entries for running the custom code and any other additional entries that had been added to the MossApp server.

Task 4 – Configuring Services on the new server farm

Now that we have the new SharePoint servers in the farm we need to now configure the services between the servers and also perform any additional configuration tasks on the web servers. In my example I want to scale out the search and Query service. Currently MOSSAPP is both the Index and Query but with two new web servers I would like the web servers to host the Query service and leave the Index service on MOSSAPP.

- 1. On MOSSAPP open SharePoint Central Administrator from the administrator tools.
- 2. Click on the operations tab
- 3. Click on services on server
- 4. Click on the Office SharePoint Server Search. This will now open a page for configuring the search service.
- 5. Uncheck the box for 'use this server for serving search queries

Central Administration > Operations > Services on Server > Office SharePoint Server Search Service Settings Configure Office SharePoint Server Search Service Settings on server MOSSAPP

Use this page to configure Office SharePoint Server Search Service Settings.

Warning: this page is not encrypted for secure communication. User names, passwords, and any other information will be sent in clear text. For more information, contact your administrator.

Query and Indexing Use this option to specify if you want to use this server for search queries or indexing or both.	✓ Use this server for indexing content □ Use this server for serving search queries
Contact E-mail Address	E-mail Address:
Specify an e-mail address that external site administrators can contact if problems arise when their site is being crawled. This setting applies to all servers in the farm.	steve@trainsbydave.com Example: someone@example.com
Farm Search Service Account	liser name
The search service will run using this account. Setting or changing this account affects all index and query servers in the server farm.	trainsbydave\spsearch Password
The farm search service account must not be a built-in account for security reasons and for it to access the database and content index. Examples of built-in accounts are Local Service and Network Service.	•••••

- 6. Fill in the password fields for the search service account and click OK
- 7. We now need to go to MOSS2 and MOSS3 to configure the search service but only as a Query Server.
- 8. Click on the drop down arrow next to server and change the server to MOSS2.

Central Administration > Operations > Services on Server: MOSS	APP
Complete all steps below	
Server: MOSSAPP Change Server Select store to	art in the table below.
C Single Server or Web Server for small server farms	All services run on this server
O Web Server for medium server farms	Web application and Search Query services (
O Search Indexing	Search Indexing service runs on this server
C Excel Calculation	Excel Calculation service runs on this server
C Custom	Services you choose run on this server

Notice that on MOSS2 only the Web Application Service is started and the remaining services are configured on MOSSAPP

Central Administration > Operations > Services on Server Services on Server: MOSS2 Complete all steps below Server: MOSS2 • Select server role to display services you will need to start in the table below. C Single Server or Web Server for small server farms All services run on this server Web Server for medium server farms Web application and Search Query services run on this server C Search Indexing Search Indexing service runs on this server C Excel Calculation Excel Calculation service runs on this server O Custom Services you choose run on this server Start services in the table below: View: Configurable Ŧ

Service	Comment	Status	Action
Document Conversions Launcher Service		Stopped	Start
Document Conversions Load Balancer Service		Stopped	Start
Excel Calculation Services	Service running on server: MOSSAPP	Stopped	Start
Office SharePoint Server Search	Service running on server: MOSSAPP	Stopped	Start
Windows SharePoint Services Search	Service running on server: MOSSAPP	Stopped	Start
Windows SharePoint Services Web Application		Started	Stop

- 10. Click on Office SharePoint Server Search
- 11. Tick the box for 'Use this server for serving search queries.
- 12. Complete the email address
- 13. Add the farm search service account and password that was configured on MOSSAPP
- 14. Choose a folder location on MOSS2 for the Index file and the credentials to be used if the Folder Share needs to be created. This folder needs to exist before continuing with this page. Alternatively you can create the folder and share it before starting with the service configuration. This folder needs to be available on both web servers.

** Important ** the reason the folder share is needed is to allow the Index server to copy the current index file to the Query servers. So if your current index file is 200GB by completing this page you are initiating a large file copy process over the LAN. For this reason you should configure your Query servers at a quite time of the day such as during the evening to allow the file copy to complete.

Central Administration > Operations > Services on Server > Office SharePoint Server Search Service Settings Configure Office SharePoint Server Search Service Settings on server MOSS2

Use this page to configure Office SharePoint Server Search Service Settings.

Warning: this page is not encrypted for secure communica sent in clear text. For more information, contact your adm	tion. User names, passwords, and any other information will be inistrator.
Query and Indexing Use this option to specify if you want to use this server for search queries or indexing or both.	Use this server for indexing content Use this server for serving search queries
Contact E-mail Address Specify an e-mail address that external site administrators can contact if problems arise when their site is being crawled. This setting applies to all servers in the farm.	E-mail Address: steve@trainsbydave.com Example: someone@example.com
Farm Search Service Account The search service will run using this account. Setting or changing this account affects all index and query servers in the server farm. The farm search service account must not be a built-in account for security reasons and for it to access the database and content index. Examples of built-in accounts are Local Service and Network Service.	User name trainsbydave\spsearch Password •••••••
Query Server Index File Location This is the path where search indexes propagated to this server are stored. This location must be shared to allow for this server to receive propagation. The search service account will be given write access to the propagation share and the share will be called "searchindexpropagation". If the farm search service account is changed after the share is initially created, select "Configure share automatically" to update the permissions of the share. The account of a local administrator is used to create the share on the query server. These credentials are not stored.	Query server index file location: C:\Program Files\Microsoft Office Serve Example: C:\searchindexes Configure share automatically Credentials of a local administrator of MOSS2: User name trainsbydave\administrator Password •••••••• I will configure the share with STSAdm O nothing. The share is already configured
	OK Cancel

15. Click OK to complete the Search Service configuration

16. Repeat these steps on MOSS3 to configure MOSS3 as a Query server too.

- 17. Now we can check the status of our scaled out Search Service.
- 18. Click on the Application Management Tab
- 19. In the Search section click 'Manage search Service'

SharePoint Web Application Management	Office SharePoint Server Shared Services
Create or extend Web application	Create or configure this farm's shared services
Remove SharePoint from IIS Web site	Grant or configure shared services between farms
Delete Web application	Check services enabled in this farm
Define managed paths	Configure session state
Web application outgoing e-mail settings	
Web application general settings	Application Security
Content databases	Security for Web Part pages
Manage Web application features	Self-service site management
Web application list	User permissions for Web application
	Policy for Web application
SharePoint Site Management	Authentication providers
Create site collection	
Delete site collection	Search
Site use confirmation and deletion	Manage search service

Notice that you can see that status of all your farm servers from a search prospective including disk space and search service role.

Ok so now we have scaled out our SharePoint farm and also configured the query service on our two web servers. The final test is to access the site and test search.

Open internet explorer and browse to your corp web site which in my case was

<u>http://corp.trainsbydave.com</u>. Once the home page is shown you are now accessing your corp web app via one of the new web servers.

Now try and disable each of the Network cards on each web server just to prove that your load balancing is working correctly.

Now that all is working correctly the last thing you need to do is ensure that you can connect to the SSP admin site via the Web Front ends. To do this add a new DNS entry pointing the SSP Admin site URL to the load balanced IP address.

References

- SharePoint Products and Technologies Service Pack 1 Resource Center <u>http://technet.microsoft.com/en-us/office/sharepointserver/bb735839.aspx</u>.
- Installing SharePoint
- Least Privilege Service Account use for SharePoint Installation
- Deploying solutions in a SharePoint Farm
- IIS 7 Network Load Balancing
- •

Troubleshooting

At this time we had no major issues for troubleshooting but you should obviously test this scenario on test servers several times before doing it on live servers.

I hope you found this article useful, please do feel free to send me comments and keep checking our web site for more downloads on configuring SharePoint Server 2007 and Windows Server 2008.

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Systems Administration Systems Engineering